

2020 IMPACT REPORT



RS RECONCILIATION SERVICES

See. Share. Serve.

816.931.4751



www.RS3101.org



[/ReconciliationServices](https://www.facebook.com/ReconciliationServices)



3101 Troost Avenue
Kansas City, MO 64109



IMPACT STATEMENT:

Individuals engaged with Reconciliation Services, living both East and West of Troost Avenue, increase their personal well-being, advocate for their families and neighbors, and reveal the community's hidden strength.



VOLUNTEERS HELP MAKE THIS WORK POSSIBLE. LEARN MORE AT: RS3101.ORG/VOLUNTEER

ABOUT OUR CLIENT GUESTS

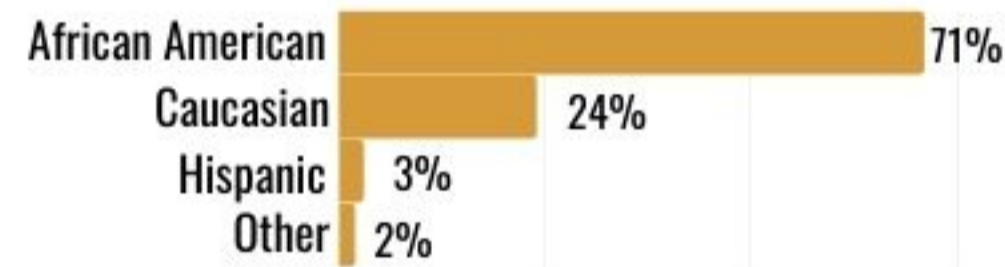
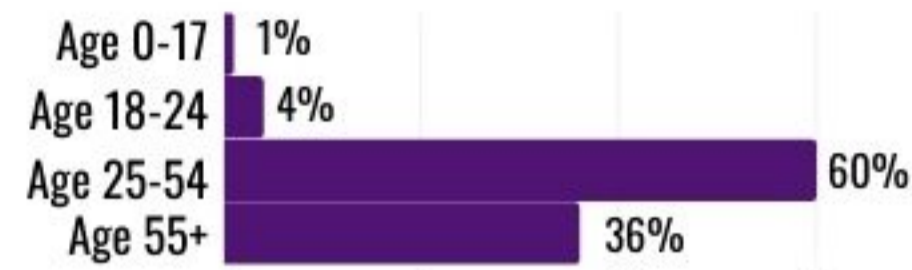
We serve the entire KC area and prioritize the Troost Ave. corridor, especially the neighborhoods east of Troost, which have the highest concentration of poverty and trauma and the least access to resources.



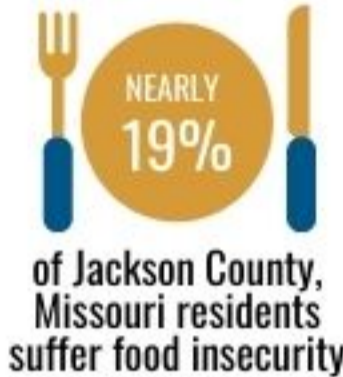
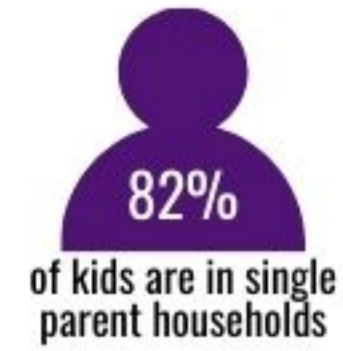
OUR PROGRAMS:

2020 was a year with extreme challenges, especially for neighbors who were already struggling. When the COVID-19 shutdown began in March, Reconciliation Services was deemed essential by the Kansas City Mayor's office. We never shut down and we continued serving our neighbors with the health of our staff and clients as a top priority. YOU helped us keep caring for those in need!

Demographics



1 in 10 adults in Jackson County, Missouri suffer serious mental illness



Impact

1,063 IDs and documents provided



384 volunteers served 3,978 hours



25,963 lunches served through Thelma's Kitchen



200 people received \$68,338 in medical & dental assistance and supplies



2,600+ hours of therapy and case management/support offered



841 people received housing & utilities assistance



68 Foster Grandparents volunteered 14,789 hours mentoring 280+ children



4,000+ clients served through Thelma's Kitchen, the REVEAL Program, and Foster Grandparents Program



\$1,043,190 distributed in 2020 for client assistance!



CLIENT SPOTLIGHT:

During the most difficult chapter of her life, Kendra came to Reconciliation Services to get help paying her electric bill. She also signed up for our women's therapy group, which is where she found the strength she needed to begin to rebuild her life. "The support and the love that you get... I just love it."

See more of Kendra's story: www.RS3101.org/blog/kendra

Check out our new Podcast:

The Social Leader

available on Apple Podcasts and Spotify



When COVID-19 shut restaurants down across the nation, Thelma's Kitchen, KC's first "Donate-What-You-Can" cafe, stayed true to its mission and served more than 12,000 free meals to our neighbors who were hit hardest by the pandemic. By August, the team completely reworked its operations and began serving Thelma's Box Lunch at a newly installed to-go window and delivering to businesses and organizations across the metro who choose to #EatWell and #DoGood by supporting our community with lunch from Thelma's.

ThelmasKitchen.org

Foster Grandparents PROGRAM

The RS Foster Grandparents Program equips low-income older adults to provide one-on-one mentoring, tutoring, and emotional support for youth with exceptional needs, while offering the Grandparents a small volunteer stipend. Virtual schooling kept the Grandparents out of the classroom, but it did not stop them from serving their students or taking care of themselves and one another through letter writing, regular virtual meetings, and technology trainings.

RS3101.org/foster-grandparents

THE R.E.V.E.A.L. PROGRAM

The REVEAL Program [Restore-Engage-Value-Encourage-Act-Lead] promotes hope and healing through comprehensive social and mental health services, including: ID/Document assistance; housing/utilities support; Medicine Cabinet assistance; case management; and individual and group trauma and depression therapy -- advocating for our most vulnerable neighbors to help move them from emergency to greater self-sufficiency. Stringent safety protocols and social distancing enabled us to continue serving many of our neighbors in person. We also began offering tele-health and tele-case management to better serve our neighbors.

RS3101.org/REVEAL



In 2020 we launched The Social Leader Essentials E-course to train professionals in Kansas City and across the country on the transformational power of social venturing, how to increase effectiveness by becoming bias aware, and how to grow in compassion through trauma-informed leadership. The accompanying Social Leader podcast featured nationally-renowned guests sharing their diverse leadership lessons.

TheSocialLeader.org

OUR MISSION:

The mission of Reconciliation Services is to cultivate a community seeking reconciliation, to transform Troost from a dividing line into a gathering place, revealing the strength of all.



FINANCIAL SNAPSHOT:

We work to leverage your support to reveal strength in our community.



REVENUE: \$3,139,858

EXPENSES: \$2,599,647

VOLUNTEER LEADERSHIP

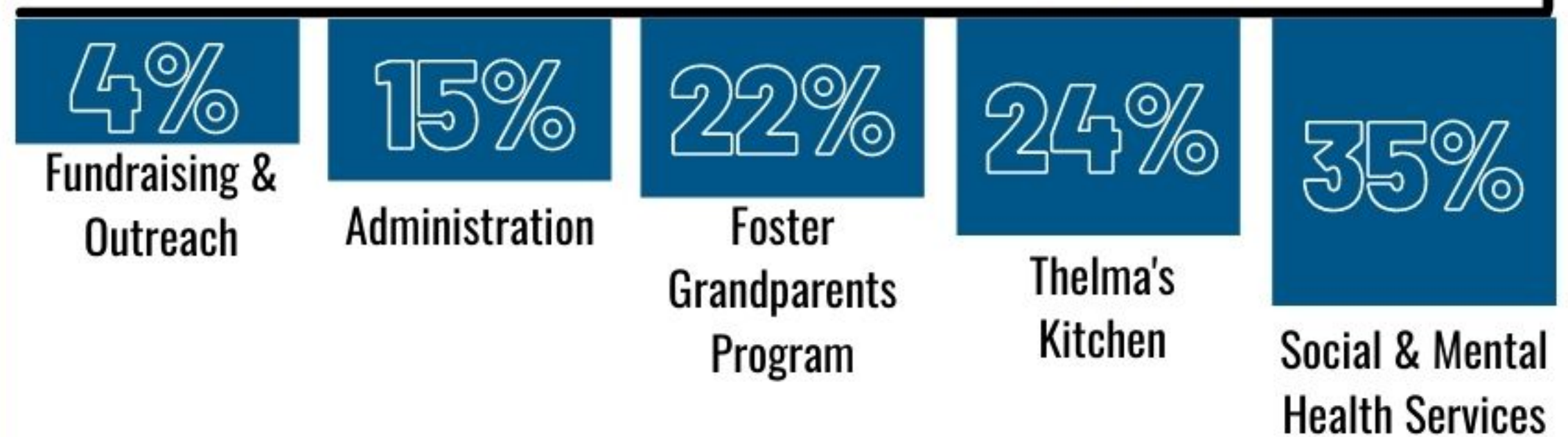
2019-2020 RS Board of Directors

- Melissa Ver Meer, PhD, Board President
Honeywell
- Ryan Myers, Board Secretary
Hallmark
- Kathryn Evans-Madden - Rooted Strategy
- Cecilia Garrett, MLA - Maple Woods
Community College
- Carla Hutchinson, LCSW - Midtown
Psychological Services
- Ted Sleder - Bridge Capital
- Lori Mallory- Partners in Primary Care
- John Kreichbergs - Propaganda3
- Kolette Schneider - Retired, DST
- David Komar - Retired, U.S. Army
Brigadier General
- Elizabeth Danforth - Evergy, Inc.
- Quinton Huffman - Honeywell
- Dan Smith - The Porter House KC

RS Social Ventures Board:

- Karen Zecy, Board President
American Micro
- Mark Larabee, Board Treasurer
Arvest Bank
- Myron McCant - The Kiddie Depot LLC
- Ken Myers - Tension Envelopes

To see the rest of our team visit
www.RS3101.org/team



TO SEE CURRENT 990 AND AUDITED FINANCIALS PLEASE VISIT RS3101.ORG/FINANCIALS